

# Supplier quality requirements

## 1- Supplier approval:

Prior to opening a significant account **SPIRAGINE** will inquire about the existence and conformity of a quality management system with the future supplier. The supplier shall communicate the elements requested in order for **SPIRAGINE** to verify the aptitude of the supplier to supply the order. If the supplier is certified, the supplier shall communicate all current certifications as well as their renewals.

## 2- Execution and Control:

The supplier commits to implementing a quality management system.

The supplier shall be solely responsible for the execution of the order, in particular in respect to the technical specifications stipulated on the order or on accompanying blueprints provided by **SPIRAGINE**.

The supplier commits to implementing a code of ethical behavior within their company with the purpose of having its personnel respect the procedures regarding the control of production and quality. This code also includes that the personnel can alert without retaliation in the case of a dysfunction or problem regarding product quality.

The supplier also commits to increasing the awareness of its employees regarding their contribution to the conformity and security of the product, as well as the prevention of counterfeiting.

The supplier shall also be responsible for maintaining the level of quality and characteristics of raw materials used for producing the product which is ordered, the supplier accepts to communicate prior to delivery any modifications of raw materials.

In the absence of precise indications, the products shall adhere to applicable regulations.

The supplier shall not sub-contract all or part of an order without our permission. The supplier is responsible for the entire order.

In the absence of a written derogation by our Quality Department to a request made before shipping, all non-conformities shall lead to refusal of the products and will result in the billing of charges associated with the non-conformity.

The quantities which figure on the orders are the exact quantities to deliver. In the absence of an agreement taking into account technical limitations of production **SPIRAGINE** reserves the right to return any excess quantities at the expense and risks of the supplier.

The supplier agrees to maintain available the records related to quality (Batch/lot number, quality controls...) according to the EN9130 last insertion applicable except for specified requirements.

The supplier authorizes **SPIRAGINE**, its clients, and regulatory authorities, access to all sites and all levels of the supply chain related to the order and its applicable records.

## 3 – Warranty:

The supplier guarantees that the supplied materials comply with specifications and are suitable for the intended purpose and have been produced according to best practices. Unless otherwise specified in the order, the supplier must immediately replace or repair non-compliant products at no cost to us as quickly as possible, no later than one month after the date of the non-conformity document.

*This document exists in French and English. In the case of discrepancies the French version shall override.*